

## Frequently Asked Questions

### How does University of Birmingham School provide feedback on my child?

#### Years 7-13 – A Summary

- **What sort of feedback can we expect about my child from UoB School?**

We value your partnership and believe it is a crucial factor in your child's success. Throughout the year, UoB School is intentional and proactive around providing up to date and relevant information to families about how well their child is doing. This includes information about:

- Attendance and punctuality
- Behaviour and rewards
- Recognition of when pupils display their character virtues
- Academic attainment and progress
- Effort and attitude to learning, including towards homework

We provide this information to help inform families and support conversations at home about how well things are going in School and, where appropriate, where things need to improve.

- **What formal reports does the School provide?**

The School will produce 3x reports a year (one short report focusing on conduct, two academic reports) except for Years 11 and 13. Further information, and indicative dates for assessments and reports, can be found here:

<https://uobschool.org.uk/examinations-assessments/>

- **How does UoB School provide information about how well my child is behaving?**

Primarily, UoB School uses an app named Class Charts. Class Charts is the most important platform providing up to date information on green stamps (rewards) and amber and red stamps. Families can and should download Class Charts which will provide a personalised daily update on their child's behaviour. Class Charts will also notify you if a detention has been set. Details of how to access Class Charts is here:

[https://pages.classcharts.com/wp-content/uploads/Class\\_Charts\\_for\\_parents\\_guide.pdf](https://pages.classcharts.com/wp-content/uploads/Class_Charts_for_parents_guide.pdf)

If staff are especially concerned about your child's behaviour, contact will be made with you from an appropriate member of staff. This is usually a phone call initially.

- **How can I make contact with someone in School if I have concerns?**

In the first instance, we ask families to make contact with your child's form tutor who will either respond themselves or will co-ordinate a response from the relevant and appropriate member of staff. It is usually easiest to email the form tutor directly. Contact details of your child's form tutor will have been circulated at the start of term.

We ask staff to reply to families within 2 working days. However, please be mindful that teachers will have teaching commitments throughout the teaching day. We want our teachers to be fully engaged teaching their lessons and not responding to emails whilst teaching, so this can cause email responses to take slightly longer. Your understanding and patience with this is much appreciated.